



# Corporate Profile



[www.rmgs.co](http://www.rmgs.co)



## ABOUT RMGS

RMGS is an IT consulting and software development outsourcing company. Our business leverages talents in the emerging markets offering our clients talented resources and quality services at competitive pricing. RMGS offers outsourcing and off-shoring software development primarily to North American small and medium enterprises.

Founded in 2009, RMGS's leadership, vision and commitment to its clients have made it amongst the industry's leading professional software off-shoring companies providing software development, quality assurance, technical support, business intelligence and IT management services to enterprise clients throughout North America.

Our competencies lie in helping our clients achieve their business objectives with superior service quality at competitive prices. Using our proven software development talents, project management and mature development methodology, we help emerging industry leaders bring superior products to markets.

## OUR MISSION

At RMGS, we work to far exceed customer expectations by consistently delivering service excellence through continuous improvement in quality.





## SERVICES

RMGS services and business solutions are built around our client needs coupled with emphasis on industry best practices. Our experts will help you leverage best of class solutions, latest technologies and proven methodologies to help bring your IT and software visions to reality.

## SOFTWARE DEVELOPMENT

RMGS creates effective solutions and constantly strives to live up to and exceed client's software expectations. We can take any business process automation challenge and create a comprehensive software solution that meets our client's unique business needs. Our experienced and highly competent software developers can also plug in directly into our client's teams immediately expanding their capacities and skill set.

RMGS software development services include an array of activities:

- Custom application design and development
- Complex database solutions
- Component based software development and integration
- System integration and migration
- Mobile applications
- Business process analysis and documentation
- Tuning and optimization
- Deployment and configuration



Approaches:

- **Plan-Build-Manage (Full Software Development Lifecycle)** - Under this approach RMGS assume full software development lifecycle start to finish responsibility for business requirement analysis, specification, design, architecture, implementation, testing and integration of the system with other systems.
- **Cooperative Development and Staff Augmentation** - Under this approach RMGS will work very closely with your in-house IT or development team to jointly analyze, design, develop, test, implement, and integrate with new systems. This offering aims at providing a staff augmentation model that can allow bridging the gaps with your internal IT of software development teams.



## SOFTWARE QUALITY ASSURANCE AND TESTING

RMGS's Quality Assurance (QA) and testing services range from developing a functional specification checklist and managing your testing service to acting as a standard for your (QA) and testing initiatives. Our experienced QA analysts and testing infrastructure enable us to ensure the quality of your products while minimizing your software testing costs.

Our QA and testing services include:

- End to End Testing - Complete testing services, from testing requirements to test execution, with extensive reporting and management
- Functionality Testing - Feature validation of an entire function or component of your product
- System Integration Testing - Product functionality performance testing in an integrated environment through rigorous module testing and interaction with external systems
- User Acceptance Testing - Ensure that the product meets end-user functional requirements
- Regression Testing - Correction of product defects for each new release and ensuring that no new quality problems are introduced



Our software testing services are initiated with a study by our QA analysts, evaluating your software specifications and identifying specification defects as related to ambiguity, lack of clarity, and conflicts.

RMGS extended service includes expertise around performance testing and engineering review, test automation and tool selection, software QA and process consulting.

Our experienced and highly competent QA specialists can also plug in directly into our client's teams thus immediately expanding their capacities and skill set.



## APPLICATION SUPPORT AND MAINTENANCE

RMGS offers a range of product support services to enable independent software vendors to focus on customer satisfaction while reducing the cost of support and making it more widely available. Support can become a competitive strength for an ISV by outsourcing it to a partner like RMGS.

Our support specialists may also work as an extension of a product company's support department during their regular and off hours to provide extended and/or continuous 24/7 support.

RMGS qualified professionals will ensure our client's Service Level Agreements (SLA) for support are met through periodic monitoring and progress reviews.

Our application support and maintenance services include:

- Early support and maintenance planning
- Toll-free telephonic support
- Remote and on-site support
- Reactive and proactive support
- Response-time driven support
- Troubleshooting and continuing maintenance support



Complimentary to our support offering, RMGS also offers product maintenance support to facilitate product defect fixing.

## BUSINESS INTELLIGENCE

RMGS offers a comprehensive portfolio of consulting services and workshops leveraging RMGS's vast experience in reporting and Business Intelligence solutions and tools, enabling companies to make better informed business decisions across a single or multiple business applications.

RMGS Business Intelligence Services include decision support, query and reporting, OnLine Analytical Processing (OLAP), statistical analysis, forecasting, and data mining.

The RMGS Business Intelligence Services Advantage:

- Streamlined Decision Making
- Managed Self-Service Business Intelligence
- Performance and Scale



## IT OUTSOURCING AND MANAGED SERVICES

RMGS offers a range of IT outsourcing and managed services enabling our clients to focus their expertise on their core business while having the power of the best in class IT team at their fingertips.

Our IT experts can take control of parts or entire IT operations, or they can work as an extension to existing IT teams to add immediate capacity and enhance the skill set.

Our IT outsourcing and managed services include:

- IT Help desk support and remote access
- Network Infrastructure design management and monitoring
- Cloud and Virtualization
- Managed VOIP & Conferences
- E-mail, Web and SEO Solutions
- Server and data monitoring
- Disaster Recovery
- Network and Data Security
- Image creation and deployment
- Leverage of open source systems for cost reduction

